

Jennifer Walker

Retail Store Manager

Contact Details

1551 Jefferson Ave, Miami Beach, FL, United States

(305) 248-0170

jennwaker@gmail.com

Skills

Leadership

Time Management

Financial Management

Organization and Planning

Interpersonal Relationships

Languages

English

Spanish



Summary

Highly motivated store manager with experience in fast-paced retail venues with a passion for people, exceeding sales targets, optimizing store operations and ensuring a customer satisfaction.



Work Experience

Store Manager, Macy's, Miami Beach

January 2016 - March 2020

- Executed monthly staff performance evaluations to make necessary improvements.
- Average productivity increased 27% over previous year.
- Led recruitment efforts and training of new employees.
- Achieved and exceeded all KPI targets for the store as defined by the company.
- Increased sales by 117% over last year.
- Worked along with marketing and digital advertising agencies.

Assistant Store Manager, Marshalls, Miami Beach

November 2013 - December 2020

- Provided assistance to store manager.
- Assisted with payroll and paychecks to employees.
- Organized marketing campaigns at local events.
- Coordinated employee schedules and training programs.



Education

Associate of Arts, Broward College, Weston

September 2009 - September 2013

High School Diploma, Miami Beach Senior High School

September 2005 - July 2009



References

Sam Devon, Macy's

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